

Presentation Services Domain Profile

DISCIPLINES

- Desktop Hardware
- Laptop Hardware
- Client Operating Systems
- Collaborative File Formats
- Dumb Terminals
- Desktop Productivity Tools
- Web Accessibility
- Computer Accessibility

DOMAIN STRATEGY

Presentation services will exploit the use of widely available technology to provide a collaborative environment for facilitating user access to applications and services.

DOMAIN PRINCIPLES/BOUNDARIES

- Exploit Internet technologies within the intranet/extranet to enable both employees/citizens to communicate, access reference data, follow up on open issues, order goods or services, and provide other intra-government services.
- Create easily navigable/user-friendly web sites that are compliant with accessibility regulations.
- Implement consistent and transparent technologies to ensure easy entry points and access to data while adhering to accessibility regulations.
- Support multiple methods for access.
- Implement productivity tools that enable agencies to collaborate easily.
- Integration and interoperation will be a prime consideration where appropriate.
- Products must be manageable and securable.
- TCO will be used to influence product choices that meet requirements.
- We will be biased towards products that use existing skill sets and/or that are readily available in the market.
- We will choose products from vendors that provide good/excellent support and are judged to be viable for the future.
- We will avoid leading edge or unproven technologies unless there is significant reward.
- New technologies will be evaluated for benefits and suitability.
- Technology will be reviewed and retired as vendor support is announced and discontinued.